



TELECOMMUNICATIONS DIVISION

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PSAP MEMO ETS 01-01

May 4, 2001

EXPIRATION: When superseded or rescinded

SUBJECT: INTERIM CUSTOMER PREMISE EQUIPMENT FUNDING PROCEDURES

Background

The 9-1-1 Program Office is in the process of revising and updating the 9-1-1 Operations Manual. Several chapters have already been modified and disseminated, including Chapters IV and VIII. It is important that PSAPs have current information regarding 9-1-1 standards and reimbursement.

Last fall, the 9-1-1 Program Office undertook a project to develop a competitive procurement instrument for 9-1-1 Customer Premise Equipment (CPE). We have released a Request For Proposal (RFP) and are currently going through the formal bid process, with a final contract award anticipated July 5, 2001. This RFP solicits 9-1-1 CPE proposals from providers across the country that meet specifications for equipment performance and maintenance to provide best prices for their product(s) and services. In this way, we hope to develop a master list of multiple 9-1-1 CPE suppliers that provide the best equipment at a competitive price.

Once the contract is awarded and the master list established, we will provide new guidelines to all PSAPs on how to use the contract. Our intent in developing this Master Purchase Agreement (MPA) is to make it easier and more cost effective for PSAPs to procure 9-1-1 equipment. Use of the MPA will not be mandatory; however, PSAPs will need to use their local procurement process should they choose not to use the MPA.

In the interim, we have developed a set of procedures that we believe will allow for an easier transition to the MPA process.

Procedures

Attached is "Addendum to Chapter III, Funding – Customer Premise Equipment." Please read this document very carefully. It is the interim guide and process we will use to determine funding of CPE until the MPA is in place and we have finalized appropriate funding levels based on the new contract pricing.

It is very important that you understand the procedures described in the interim document. So, please do not hesitate to contact me at (916) 657-9911 or your assigned 9-1-1 Program analyst/ manager to discuss concerns or questions you may have regarding these procedures. This information may be accessed on our website at

www.telecom.dgs.ca.gov/services/911

DAPHNE RHOE

9-1-1 Program Manager